

2. TREND OF MONTHLY DISPOSAL OF COMPLAINTS IN FY 2026-27:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	APR 2026	NIL	NIL	NIL	NIL
2	MAY 2026	NIL	NIL	NIL	NIL
3	JUN 2026				
4	JUL 2026				
5	AUG 2026				
6	SEPT 2026				
7	OCT 2026				
8	NOV 2026				
9	DEC 2026				
10	JAN 2027				
11	FEB 2027				
12	MAR 2027				
	Grand Total	NIL	NIL	NIL	NIL

3. TREND OF MONTHLY DISPOSAL OF COMPLAINTS IN FY 2025-26:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	APR 2025	NIL	NIL	NIL	NIL
2	MAY 2025	NIL	NIL	NIL	NIL
3	JUN 2025	NIL	NIL	NIL	NIL
4	JUL 2025	NIL	NIL	NIL	NIL
5	AUG 2025	NIL	NIL	NIL	NIL
6	SEPT 2025	NIL	NIL	NIL	NIL
7	OCT 2025	NIL	1	1	NIL
8	NOV 2025	NIL	NIL	NIL	NIL
9	DEC 2025	NIL	NIL	NIL	NIL
10	JAN 2026	NIL	NIL	NIL	NIL
11	FEB 2026	NIL	NIL	NIL	NIL
12	MAR 2026	NIL	NIL	NIL	NIL
	Grand Total	NIL	1	1	NIL

4. TREND OF ANNUAL DISPOSAL OF COMPLAINTS:

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	NIL	1	1	NIL
2	2019-20	NIL	2	2	NIL
3	2020-21	NIL	1	1	NIL
4	2021-22	NIL	1	1	NIL
5	2022-23	NIL	NIL	NIL	NIL
6	2023-24	NIL	NIL	NIL	NIL
7	2024-25	NIL	2	2	NIL
8.	2025-26	NIL	1	1	NIL
	Grand Total	NIL	8	8	NIL